

## Guidelines of Internet Use in the HSE St Petersburg Dormitories

Dear students!

During the exam's session from June 10 to June 30 the Internet traffic has sufficiently increase. We kindly ask you to comply with the following rules to make sure that every one of you can pass all the exams successfully:

1. Please use the **wired network** for the learning purposes including exams. Each room including the self-study rooms are equipped with the power sockets (RJ-45);
2. In order to get connected to the wired network used for the distance learning, please check if it is supplied with the network card (client adaptor) with RJ-45 plug connector;  
The plug connector should be connected with the same plug connector on the wall or the same plug connector of the commutator, which is connected with the socket on the wall. In order to do so, please use special patch cord of a proper length. If you do not have the patch cord and cannot get one, please contact the programme office to borrow the patch cord.
3. Before the distance exam please make sure that all the other applications, software that require Internet connection are **closed in the device** you use for learning. For example, Skype, Torrent, Steam etc.
4. Please contact your Programme Office immediately and provide a screenshot if you have any technical problems with Internet during the exam that prevent you from submitting the exam on time.

**Important!** Wi-Fi network is deployed is complimentary to the wired network for an efficient work of a limited number of portable devices and does not account for a **large scale** using. Wi-Fi network may not provide a reliable connection especially if there is a large number of actively working devices in the Wi-Fi hotspot.

Additional information about Internet and other technical issues can be obtained in the IT Support Unit of HSE St Petersburg [it-spb@hse.ru](mailto:it-spb@hse.ru).